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CS8 – Version 1

The Management of the Hotel acknowledges its obligation and accepts its responsibilities for the protection of the health of its employees, its customers, the associates who visit its facilities and in general of the society as a whole from Covid-19 disease.

The Hotel has developed and is implementing a Management System in accordance with the compliance principles and evaluation criteria of the COVID SHIELD scheme in conjunction with the relevant guidelines / recommendations of the World Health Organization, the National Public Health Organization and the requirements of national legislation for the battle against COVID-12.

We are committed to:

- our compliance with the legal requirements concerning the fight against COVID-19.
- the implementation of the requirements of the COVID SHIELD scheme
- providing the necessary resources to prevent the inflow or spread of COVID-19 disease, in the facilities and in the areas of the hotel.

Key elements of the COVID SHIELD Management System are:

- the establishment and implementation of the policies and guidelines on how to operate and provide services,
- staff training,
- Informing visitors about the required measures to be implemented,
- the provision of appropriate resources to staff and visitors to the facility,
- reorganizing the way staff work,
- maintaining the facilities at an appropriate level to deal with the COVID-19,
- the control of the application of the requirements of the COVID SHIELD Management System and the relevant legal requirements,
- the establishment and monitoring of appropriate measurable indicators related to the COVID SHIELD Management System
- the continuous information from the competent Bodies regarding the taking of measures for the treatment of COVID-19.
- the psychological support of people who will be characterized as a "COVID-19 case"

The COVID SHIELD Management System includes all the activities carried out at the Hotel's facilities and in the auxiliary operational assets of the Hotel, by the staff and the external stakeholders.

The Management of the Hotel states that no negative behavior and social stigma associated with the cases of COVID-19 disease is acceptable and takes all appropriate measures to prevent their occurrence.

For approval