

HOTEL POLICIES

- For each reservation, a deposit is required, in order for it to be confirmed. If the guest does not remit the deposit requested within a certain period, the hotel reserves the right to immediately cancel it without any notice.
- For cancellations up to 10 days prior to arrival, there are no cancellation fees.
- For cancellations within 10 days prior to arrival, the cancellation fees equal to **35%** of the accommodation for 3 nights stay and above.
- For cancellation of 2 nights reservation, the cancellation fees equal to **50%** of the stay. While for cancellation of one night's reservation, the cancellation fees equal to **100%** of the stay.
- In case of guest's departure prior to the scheduled date, the hotel is entitled to charge up to **50%** of the remaining accommodation, according to the **article 8 of Law 1652 / 30-10-86 GG 167 A**.
- For **non-refundable** reservations a prepayment of the full amount of the accommodation upon booking is required, without the possibility of changing the booking dates and in case of cancellation the amount is not refunded.
- For transactions held with **AMEX & DINERS** credit cards, the hotel withholds the **3%** as a bank commission.
- For transactions held with **VISA** and **MASTER CARD** credit cards, the hotel does not charge any bank commissions.
- For refunds to a domestic bank except from **Alpha Bank**, there will be administrative costs that amount to **3,00 Euro**. For refunds to an overseas bank the administrative costs amount to **20,00 Euro** per transaction.
- Pets are not allowed in our complex.
- Check in from **15:00** and Check out till **11:00**.

☆☆☆☆☆
Olympia Golden Beach
RESORT & SPA

- As of January 2024, Climate Resilience Tax of **10,00 Euro** per room per night will be applied extra to the total amount of the stay, payable at the hotel upon check out and by the guests individually.
- Prices do not include alcohol drinks, soft drinks, coffees, snacks etc. All Inclusive supplement is not provided.